



## CUSTOMER REFERRAL PROGRAM

Our goal is to help TLP Electric Integrations, Inc. dba Infinity Solar (“Infinity Solar”) owners and customers share their passion for Infinity Solar products and services. Every time an owner or customer refer a friend or family member to Infinity Solar, that owner and customer can earn loyalty referral credits.

Referral credits will be distributed to owners or customers after the date when the solar system is installed and activated.

There is no limit to the number of referral credits a customer or owner can earn. Referral credit amounts are subject to change until the order is placed and are assigned a specific cash value. Referral credits cannot be transferred or assigned to other people. The Customer Referral Program is subject to the following Terms and Conditions.

### **Terms and Conditions**

Effective April 1, 2023

By participating in Infinity Solar’s Customer Referral Program, customers and owners are agreeing to these Terms and Conditions and understand that they are subject to change. Referral credits are available to current Infinity Solar owners and customers who refer first-time Infinity Solar owners and customers. Referral credits are only granted to first-time Infinity Solar owners who order qualifying Infinity Solar products and services. Referral credit values and program eligibility are determined by installation address of the buyer and the residency address of the referrer. Referral credits are distributed after the installation and activation date of the Infinity Solar product. Infinity Solar specifically disclaims any representations or warranties related to the availability of Referral Credits, which are subject to change and of limited quantity.

Infinity Solar customers and owners must be at least 18 years old to be eligible for Referral Credits, which are non-transferrable. The customer or owner is responsible for all taxes and local requirements and fees. The Customer Referrable Program is conditional and subject to local laws and regulations. Only Infinity Solar customers and owners can redeem Referral Credits. The customer or owner shall not be an Infinity Solar employee or immediate family member, legal representative, or partner of Infinity Solar. Nothing in the Customer Referral Program shall be deemed to create any kind of relationship between referrer and Infinity Solar. The referrer has no authority to represent or bind Infinity Solar.

Infinity Solar introduces the Customer Referral Program in good faith and expects the same good faith in return. The intent of this program is to reward loyal Infinity Solar owners and customers for sharing their passion for Infinity Solar product and services with their friends and family. Infinity Solar reserves the right to withhold Referral Credits where it believes customers or owners are acting in bad faith or otherwise acting contrary to the intent of this program. Infinity Solar cannot cover every nefarious scenario, nor will it attempt to, but Infinity Solar does promise to be fair and reasonable. If the customer or owner disagrees with Infinity Solar, then it is their responsibility to show that they have not violated these Terms and Conditions.